



Credit for Leak Adjustment Policy & Procedures

In the interest of conserving water, the SVWC offers a credit to customers who report and fix leaks occurring past the meter. The credit is only available for greater than average usage caused by a broken water pipe, faucet, hot water heater, washing machine lines or toilet. It is not available for faucets left open, running toilets, etc. To receive the credit, you must:

1. Fill out this form completely
2. Report the leak to SVWC within 10 days of discovery
3. Be current in your account (no past due balances)
4. Have not been issued a credit in the previous 24 months
5. Provide proof that the leak has been repaired (attach proof with this form)
 - a. Receipt from plumber for repair, or
 - b. Receipts for parts to perform the repair yourself

Name _____ Acct # _____

Address _____ Phone # _____

Cause of leak _____

Date leak reported _____ Date fixed _____

I acknowledge that the information given above is true and correct to the best of my knowledge. I have read and understand the Salmon Valley Water Company Credit for Leak Policy and Procedures document. I further understand that I shall not be eligible for any further leak adjustments for a period of 24 months from the date this credit is issued.

If you are a tenant account this document must be signed by the property owner to receive the credit.

Account holder signature Date _____

Property owner signature (if required) Date _____

Credit is only on the **usage** portion of your bill and does not include any adjustments to your base rate. Credit is based on your average usage for the previous three months. Your usage during the leak will be subtracted from your average usage. This amount is the actual leak usage. You will be credited half of that amount. Credit will be issued on the next billing cycle after the credit application is received by SVWC.